

eSign Disclosure and Consent for Community Healthcare Credit Union, Inc. (CHCU) Online Banking and Mobile Banking

Please read the following information carefully. By proceeding forward and signing this document by clicking "I Agree" at the end of this document, you are agreeing that you have reviewed the following disclosure and consent to conduct business using electronic communications, to receive any document or communication electronically, and to utilize your electronic signature in lieu of signing paper documents. As used in this disclosure, "document(s) or communication(s)" means any agreement, authorization, disclosure, notice, or other document related to your enrollment in CHCU online banking, CHCU Mobile Banking and your request for services on this website, including but not limited to any document or communication that we are required by law to provide you in writing.

E-Sign Act.

Federal regulations require that we provide you with certain documents or communications: (1) at the time you contract for services and/or before you use those services for the first time and (2) when you authorize transfers from your deposit account to your or someone else's account; and that the document or communication be in writing in a form that you may keep. The Electronic Signatures in Global and National Commerce Act (E-Sign Act) allows CHCU to provide you with documents or communications in electronic form rather than in written form and allows you to use your electronic signature in lieu of signing a paper document if you consent after we have provided you with the following information.

Your Consent to Use Electronic Signature and Electronic Delivery of Documents or Communications.

By clicking "I Agree" at the end of this document, you consent to use your electronic signature to sign any document or communication and to receive electronic delivery of any document or communication. You understand that your electronic signature is legally binding, just as if you had signed a paper document. If you do not click "I Agree", you may not proceed to enroll in CHCU Online Banking, CHCU Mobile Banking, or and request any services on this website.

Note: Consenting to receive documents or communications electronically under this E-Sign Disclosure and Consent does not automatically enroll you in CHCU Online Banking, CHCU Mobile Banking or any services on this website and does not authorize electronic delivery of periodic statements. You must agree to the eSign Disclosure and Consent for eStatements on the eStatement page to receive periodic statements electronically.

Method of Providing Documents and Communications to You in Electronic Form.

All documents or communications may be viewed electronically on this website and saved by:

- Printing paper copies;
- Downloading and saving electronic copies;
- Storing the hyperlink on your computer.

In addition, we may deliver documents or communications to you by any of the following methods: (a) by sending a notice, document, or communications to an email address you have provided us, (b) by making the document or communication available to you through CHCU Online Banking or CHCU Mobile Banking; (c) to a wireless device you have designated; (d) to the extent permissible by law, by access to a website that we will generally designate in advance for such purpose; or any other electronic means we have mutually agreed upon. Delivery of electronic documents or communications by any of these methods will be considered “in writing” and you intend that the electronic documents or communications have the same legal effect as written and signed paper documents or communications.

Your Right to Receive Paper Copies and Potential Fees.

You may obtain a copy of any document or communication in paper form in addition to your access to the document or communication in electronic form at any time upon request.

You may receive a paper copy of any document or communication by contacting a CHCU Member Service Representative at our location, by calling CHCU at 860-643-3420 or 866-283-3420 or by submitting a copy request in writing to CHCU at 48 Haynes St, Manchester, CT 06040. The copy request must contain your account number, name, contact phone number and a description of the document or communication requested and must be signed by you. You will not be charged a copy fee for any document or communication without advance notification.

Your Right to Withdraw Your Consent and Any Conditions, Consequences, or Fees Associated with You Withdrawing Your Consent.

You have the right to withdraw your consent to have a document or communication made available to you in electronic form at any time.

There are currently no conditions, consequences or fees associated with you withdrawing your consent.

A Description of the Procedures You must Use to Withdraw Your Consent.

You may withdraw your consent to receive a document or communication electronically at any time. If you wish to do so, please notify us in writing to CHCU at 48 Haynes St, Manchester, CT 06040 or via email at info@chcu.org and provide your name, mailing address, daytime telephone number, and a description of the document or communication from which you are withdrawing your consent.

Hardware and Software Requirements.

In order to use electronic signatures and to receive and save any document or communication electronically, you must have:

A computer, mobile device, or other electronic device with internet access and

- A secure internet browser with a minimum 128-bit encryption.
- A program that reads and displays PDF files such as Adobe Acrobat Reader; and
- An active email address.

You will be notified of any changes to the hardware and/or software requirements that may create a material risk that you will not be able to receive, view, print or save a document or communication.

To print and save your document or communication in electronic form using your computer, you will need:

- A Printer (to print paper copies); and
- A hard drive or other storage device (to download and save electronic copies).

To print and save your document or communication in electronic form using your mobile or electronic device, you will need:

- A printer capable of printing the screen shots on your mobile or electronic device (to print paper copies); and
- An electronic device capable of taking a screen shot that can be printed (to save electronic copies).

You will be notified of any changes to the hardware and/or software requirements that may create a material risk that you will not be able to receive, view, print or save a document or communication.

You Must Keep your Email Address and/or Mobile Phone Number Current with CHCU.

You are responsible for informing CHCU of any change in your email address or mobile phone number. You can update your contact information by visiting the CHCU branch or by contacting CHCU at 860-643-3420 or 866-283-3420.

Please print, download or take a screen shot of this page for your records before you click "I Agree" below. By clicking "I Agree", you acknowledge that you have read and agree to the foregoing information and that you have the hardware and software described above. If you click "I Agree", you will proceed to the CHCU Online Banking and Mobile Banking Agreement and Disclosure. If you do not click "I Agree", you may not proceed to the CHCU Online Banking and Mobile Banking Agreement and Disclosure page.